

The Management of FERRINO Spa has defined and implemented this "Quality and Environment Policy", in line with its aims as a company, with regard to the activities of "Design, production, sales and marketing of tents, backpacks, bags, and sleeping bags for outdoors and mountaineering. Design and sale of accessories and technical apparel for outdoors and mountaineering. After-sales assistance, maintenance and servicing of field tents. Set-up and sale of inflatable tents in rubberised materials and accessory items".

The Management considers the circulation of a quality-based culture and respect for the environment to be a priority aim, to be achieved and perfected with determination, with the conviction that these aspects are essential for the corporate growth process, the development of Staff, Clients, Suppliers and External Collaborators.

15 September 2022

The Management

**Anna Ferrino** 

Augusto Rabajoli



## Crucial factors



To operate continuously according to the methods set down in our Quality and Environment Management System according to the ISO 9001 and ISO 14001 standards.



Constantly improve the management of its internal processes, through the involvement and constructive collaboration of all staff at FERRINO S.p.a.



Development of increasingly sustainable products with lower impact on the environment through specific design and construction choices, also in line with the company policy regarding CSR.

A further competitive boost and greater satisfaction for our stakeholders which we consider is achievable by implementing a constant and continued process to monitor and improve company performance



## The Management pursues the above by implementing the following measures:



Definition and continued audit of targets, objectified as measurable indicators with regard to the quality of the products and services provided and respect for the environment.



The collection of data and processing of same in order to pursue continuous improvement.



Development of project activities based on market needs or in some cases, on specific client requests and on acquired experience to guarantee functional use, comfort, durability, safety, and reliability, including through tests of prototypes and field tests.



Conformity of our operations is tested with regard to applicable binding requirements in order to guarantee maximum quality levels for the products and services provided.



The implementation of all actions required to make sure our products and services are compatible with the surrounding environment and with the applicable binding requirements, deeply aware of the subjects of eco-sustainability and therefore, of the prevention of pollution, continued improvement of the management of these aspects, and their performance.



The undertaking to provide the human resources and means required, including technical and economic resources to achieve and maintain efficiency, as well as to the improvement of the company management system.



## The Management stresses its determination to ensure regular audits of the following:

- Suitability and correct performance of the activities planned and described, and of the whole Quality and Environment Management System, in order to ensure continued effectiveness.
- The degree of achievement of planned objectives for Quality and safeguarding the Environment.
- The Quality and Environment Policy to assess the suitability of the whole organisation for planned objectives and environmental legislation.
- Consultation, communication and suitable involvement of all Personnel and External collaborators with regard to Quality and Environment Policy in order to encourage responsibility with regard to achieving shared objectives.





Quality and Environment Policy

